

Company: SeeWoo Foods (Glasgow) Limited (www.seewoo.co.uk)

Role: Shop Floor Manager

Working hours: 6 days a week. 09:30-19:00

Report to: General Manager

A great opportunity for an experienced shop floor Manager has arisen to join a successful and well regarded food company, based in our Glasgow Cash & Carry, the successful candidate will be responsible for the day to day running of the shop floor . This job requires working 6 days a week including weekends.

Main duties

- Managing shopfloor staff including, interviewing and hiring new shopfloor staff, conducting performance reviews, and providing on the job training.
- Processing customer complaints, comments and feedback while working to resolve any issues.
- Organising and executing promotions, sales events and innovative business processes.
- Assist General Manager in stock control and ordering.

Required skills

- Ability to work in a team and able to generate fresh and innovative ideas
- A talent for motivating others
- Good communicator
- Ability to remain calm under pressure
- Being able to adapt to challenging situations
- A sense of responsibility
- Ability to make decisions
- Understanding of retail law, security as well as health and safety
- Effective leadership and the ability to motivate others
- Ability to plan and prioritize workloads and delegate accordingly
- Take pride in managing their own store and providing an exceptional service to customers
- Be a self-starter who thrives in a working environment that is fast paced

Personal Specification

- At least one years' work experience in a similar role within retail environment

- Able to build and maintain good relationships with peer group, colleagues, customers, suppliers
- Excellent communication skills, with good time management and organizational skills

Candidates must be eligible to work in U.K.

Strictly No Agencies